

## Care and Maintenance

We are serious when it comes to our floor and we want to ensure your floor last for years. So we have conjured some tips up for you to take care of your **ROOLF** floor.

**ROOLF** floor has been given a polyurethane treatment to protect its surface against wear, tear, dirt and scuffing. It also reduces the need for vigorous cleaning and is the foundation of maintenance regime, an advantage to save the cost of maintenance and protect the environment.

The instructions and tips below are to help reduce the maintenance cost to minimal.

- Your **ROOLF** floor can be cleaned easily with any normal household broom, vacuum cleaner or damp mop. Regular maintenance will keep your floor looking gorgeous for long. Always remember to use **non-abrasive** cleaning products, as harsh chemical or solvents can damage the floor. Never pour large quantity of water on the floor and do not allow puddles of water to remain on the floor.
- Detergents and cleaning solutions should always be diluted. Avoid chemical if possible.
- **For daily cleaning and maintenance** - clean up dirt and dust with mop and duster. If necessary, remove persistent stains with white polishing pads to buff out the stain. Remove stains immediately. Always rinse floor thoroughly of detergent and cleaning agents used to avoid slippery residue.
- **Intensive cleaning** – From time to time intensive cleaning might become necessary after some time. After removal of dirt, clean the floor with warm water (no more than 104°F (40°C)). Always use on a damp cloth or mop. Never pour the water directly on to the floor and do not allow puddles to remain on the floor. Always rinse floor thoroughly of detergent and cleaning agents used to avoid slippery residue.
- **Machine Cleaning** – Always use a 3M red pad or equivalent with using a machine to clean.
- **Stain Removal** – To avoid stains on your floors, it is recommended to wipe up any spillages or marks immediately. Stubborn hard to remove stains can be removed by a diluted bleach solution without rubbing vigorously, if normal non-chemical household detergent or cleaning product do not work (Remember to rinse the bleach solution thoroughly after cleaning).
- Keep floor dry and clean at all time.

## Precautions

- Always use felt pads on the feet of cupboards, tables and chairs to protect against scratching from furniture feet. Brings recommend using wide free-moving castors, felt pads or furniture cups under heavy items or appliances. This will also prevent indentation.
- If environment allows, use floor mats at the entrances of rooms to reduce dirt and gravel.
- Rubber can damage the **ROOLF** PVC floor, avoid using it if possible.
- Dragging heavy household appliance or furniture over the floor without proper protection may damage the floor.
- Do not allow cigarettes, matches or other hot items with contact with the floor.

## Ecology

- **ROOLF** products are manufactured using as little energy as possible.
- **ROOLF** is environmentally friendly because it is completely recyclable, and provides thermal insulation. **ROOLF** floors are free from harmful solvents and do not contain any heavy metals. **ROOLF** is easily cleaned and designed for you to use less water and cleaning agents.

## Guarantee



**ROOLF** guarantees 20 years warranty for residential and 10 years for commercial clients of all **ROOLF** flooring. The guarantee only applies to manufacturing defects and premature wearing in normal use under the EN 685 standards. The guarantee is only valid when the official installation and maintenance instructions are followed. The guarantee does not cover normal wear and tear of the product, installation or maintenance defects, scratches or any other damages caused by user. Damage caused by sharp objects, inappropriate use of detergents, chemicals and aggressive substances, damages due to abnormal use, cutting into it or burning it are all excluded from this guarantee. The guarantee starts and applies to the first purchaser from the first day of purchase and on the conditions that the original purchase invoice can be presented. The guarantee provides for replacement of the damage recognized by the manufacturer of the assessor, excluding delivery costs, by a similar product from the same range of products on the day of the compliant, of the same or similar quality.

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