
10 YEAR COMMERCIAL PRODUCT WARRANTY

15 YEAR RESIDENTIAL PRODUCT WARRANTY

Roof guarantees 10 years warranty for commercial clients and 15 years for residential clients of all Roof floorings under the below conditions.

Conditions:

1. The guarantee only applies to manufacturing defects and premature wearing in normal use under the EN 685 standards.
2. The guarantee is only valid when the official installation and maintenance instructions are followed.
3. The guarantee does not cover normal wear and tear of the product, installation or maintenance defects, scratches or any other damages caused by user.
4. The floor has been routinely maintained, following our maintenance guidelines.
5. Damages caused by sharp objects, inappropriate use of detergents, chemicals and aggressive substances, or abnormal use, cutting into it, burning it, floods or abuse, as well as any reduction in the surface are all excluded from this guarantee.
6. The guarantee starts and applies to the first purchaser from the date of purchase and in the condition that the original purchase invoice can be presented.
7. The guarantee provides for replacement of the damage recognized by the manufacturer or the assessor, excluding delivery costs, by same or similar product from the same range of products on the day of the complaint, of the same or similar quality.